

Susy Roberts

Executive Coach, OD & Leadership Consultant, Facilitator

Fellow CIPD, BA Hons (Modern European Studies),
Institute of Bankers Post Graduate Diploma in Banking, Accredited Career Transition Coach



Business Experience

Susy is a qualified Executive Coach and Organisational Development and Change Management Consultant experienced in working with international executive and senior leadership teams.

Susy is an expert in growing and improving talent and focusing on improving business performance through developing people at executive, senior and middle manager level.

In addition to delivering executive coaching, Susy designs coaching, leadership development and customer service programmes for organisations and facilitates innovative, experiential development programmes.

Susy builds a relationship of trust with her coachees and works with them to increase self-awareness of their strengths and development needs, enabling them to significantly enhance their contribution to the business and drive improved business results. Susy also trains senior leaders in mentoring and coaching skills. Her style is described as focussed, pragmatic, stretching and grounded in real business issues. She has a flexible style to enable her to adapt to the different needs and styles of her coaching clients. Susy supervises professional coaches and managers who are building their coaching confidence within organisations. Susy is a highly experienced coach who is continuing her personal development with advanced training as a coach supervisor.

Susy is an acknowledged industry expert on developing talent and driving business performance through coaching. Her recent speaking engagements include European Mentoring and Coaching Counselling Conference, Leading Hotels of the World Conference and SABA Conference for Financial Services organisations. Susy is a regular contributor to industry publications and press articles.

Susy co-founded Hunter Roberts in 2001. Hunter Roberts is an international consultancy specialising in people development, leadership development, executive coaching, change management and business transformation. In 2015 Hunter Roberts won the CIPD People Management Award for 'Best Learning and Development Initiative' in partnership with their client ABB.

Previous positions include Senior Management Consultant, The Oxford Group and Regional HR and L&D Manager, Marks and Spencer plc and Manager, Lloyds Bank plc.

Professional Qualifications

BA Hons Modern European Studies; Institute of Bankers Post Graduate Diploma in Banking; FCIPD Fellow of the Chartered Institute of Personnel and Development; member of EMCC; member of Inspiring Leaders Network.

Qualified to work with a wide range of psychometric assessment instruments including SDI®, Strengthscope®, Strengthscope® Team, Strengthscope® Strengths Based Interviewing Masterclass™ Strengthscope® My Strong Self™, Hermann Brain Dominance Instruments, CEPEC counsellor, Certificate in Workplace Mediation, Temperament Interactions and Functions and Attitudes, Belbin, MBTI Steps 1 and 2, Hay and SHL assessments, Emotional Competence Inventory (ECI), Talent Q, OPQ, Firo B, DISC, NLP, leadership behavioural profiling, 360 feedback tools and ability aptitude testing.

Languages: French (fluent)

Coaching Hours

Susy has over 3,500 coaching hours and has worked internationally with coaching clients as well as in the UK. Susy has regular coaching supervision carried out by a highly qualified coaching supervisor.

Clients

General Medical Council, Accenture, Allen & Overy, Arup, Forsters LLP, BAA, London Gatwick Airport, Barclays Bank, BAE Systems, Diageo, Centrica, St George Berkeley Group, Peninsula Group, Four Seasons Hotels and Resorts, Rocco Forte, ABB, House of Commons, Leading Hotels of the World, Leading Quality Assurance, Fast Retailing, Lawyer Checker, Levi Strauss & Co, Specsavers, Esprit, O2, Dior, Alfred Dunhill, Godiva, Intelligent Finance, HSBC, Standard Life Bank, Reed Exhibitions, Shell, Thames Water, Telefonica, Lanxess, The Kellogg Company, Leading Quality Assurance, Cairn Assurance, Allscript, BASF, Bedford Charity, Serco, Your Housing, Peninsular Hotels, Lawyer Checker, Solve Legal and UBS.